

Report Number: SWT 20/22

Somerset West and Taunton Council

Community Scrutiny Committee 23rd February 2022

Sports and Leisure Management (Everyone Active) Bi-Annual Report

This matter is the responsibility of Executive Councillor Derek Perry

Report Author: Stuart Noyce, Assistant Director – Commercial Services

1. Executive Summary / Purpose of the Report

1.1 Everyone Active, the Councils' leisure provider, is required, under the contract, to submit a bi-annual service report, which shall contain details against the performance standards as set out in the services specification and includes the following contents:

- Service Update
- Customer Feedback Summary
- Accidents and Incidents Report
- Cleaning Summary
- Membership and Utilisation Data
- Operational Expenditure and Income
- Maintenance Programme Update
- Sports Development and Community Update
- Environmental and Energy Management Plan Progress Report
- Grounds Maintenance Update
- Event Management Progress Update

1.2 Appendix A provides the Everyone Active bi-annual service report to cover the period 1st April to 30th September 2021.

2. Recommendations

2.1 The scrutiny committee is requested to support the following recommendations: -

- a) Note the contents of the six-monthly update for the period 1 April 2021 to 30 September 2021

3. Risk Assessment

Failure to regularly monitor performance could lead to the Council partner not delivering on some of its leisure priorities or key services.

4. Background and Full details of the Report

4.1 The Authority awarded a contract for the management and associated leases for the following Leisure sites to Sports and Leisure Management (Everyone Active) for an initial 8 months and 10 years with the option of an extension for up to a further 10 years, which commenced on 1 August 2019:

- Blackbrook Leisure Centre, Swimming Pool and Spa
- Taunton Swimming Pool
- Wellington Sports Centre
- Wellsprings Leisure Centre
- Vivary Golf Course and High Ropes Centre

4.2 The Contract is a formal document, which is supported by a services specification, a set of leases and operator proposals. These arrangements provide a formal structure for both parties together with key performance indicators and defined responsibilities for repairs and maintenance.

4.3 The content of the Everyone Active Bi Annual Report is stipulated in the service specification and is attached at Appendix A for consideration.

5. Links to Corporate Strategy

5.1 The strengthened provision of the Authority's leisure operations supports point 1 and 3 of the corporate strategy of an Enterprising Council:

- Pursue commercial investment opportunities that generate additional income that can be reinvested in service delivery in order to protect or enhance services on which our communities rely. Supported by a commercial investment strategy
- Meet the challenge of Government completely withdrawing the Council's grant funding
- Ensure our land and property assets support the achievement of the council's objectives (including service delivery, regeneration projects and community initiatives)

6. Finance / Resource Implications

6.1 There are no financial implications associated with this report.

6.2 Since the commencement of the contract, Covid-19 has resulted in the closure of the leisure facilities for prolonged periods. This has created pressures, but no further financial support has been required to be provided by the Council outside that stated in the original tender sums during the reporting period 1st April and 30th September 2021 as SLM trade out of the pandemic.

7. Legal Implications

7.1 The leisure provision contract is one of the Authority's largest contracts. Reviewing performance and future plans is an important part of the management of the contract.

8. Climate and Sustainability Implications

8.1 SLM by managing the Councils Leisure Centres with improvements and ongoing decarbonisation of its operation will help achieve the Councils Climate Emergency Strategy. As assets and equipment are due to be replaced consideration will be given to reducing its impact in consultation with the Climate Change team.

9. Safeguarding and/or Community Safety Implications

9.1 This update has no new safeguarding or community safety implications.

10. Asset Management Implications

10.1 The contract allows the Council to retain ownership of the property assets involved in service delivery, namely Blackbrook Leisure Centre and Spa, Wellington Sports Centre, Taunton Pool, Vivary Golf Course and the long leasehold of Wellsprings Sports Centre, whilst passing more liabilities and investment requirements onto an operator. Obligations of the operator/tenant have been clearly defined and clauses relating to repairs, maintenance and alterations have improved the Council's position.

Democratic Path:

- Scrutiny – 23rd February 2022
- Cabinet/Executive – No
- Full Council – No

Reporting Frequency: Twice-yearly

List of Appendices (background papers to the report) (delete if not applicable)

Appendix A	Biannual Service Report -1 st April -30 th September 2021
Appendix B	
Appendix C	

Contact Officers

Name	Stuart Noyce
Direct Dial	01823 218712
Email	s.noyce@somersetwestandtaunton.gov.uk